## **Privacy Policy**

**Effective Date: 2025/06/25** 

MTI Engineering ("we", "our", or "us") respects your privacy and is committed to protecting the personal information you share with us through this website.

By using this website, you agree to the terms of this Privacy Policy.

#### 1. Information We Collect

We may collect the following information when you visit our website or submit a form:

- Full name
- Email address
- Phone number
- Company name
- Any other information you voluntarily provide via forms or communication

We also automatically collect non-personal information such as:

- Browser type
- IP address
- Device information
- Pages visited and time spent on the site

### 2. How We Use Your Information

We use the information we collect to:

- Respond to your inquiries or requests
- Provide our engineering services
- Improve our website and customer experience
- Communicate with you about our services or updates
- Analyze website usage (via tools like Google Analytics)

We **do not sell or share** your personal information with third parties for marketing purposes.

## 3. Cookies and Tracking Technologies

We may use cookies and similar technologies to:

• Track website performance

- Understand user behavior
- Improve our site functionality

You can disable cookies in your browser settings if you prefer not to allow this.

#### 4. How We Protect Your Information

We implement reasonable security measures to protect your data from unauthorized access, alteration, or disclosure. However, no method of transmission over the internet is 100% secure.

## 5. Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal data
- Opt out of future communications
- Request how your data is used

To make a request, please contact us at:

admin@mtienq.co.za

## 6. Third-Party Links

Our site may contain links to third-party websites. We are not responsible for the privacy practices of those sites.

## 7. Policy Updates

We may update this policy occasionally. Changes will be posted on this page with an updated effective date.

# 8. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

Email: admin@mtieng.co.za

Phone: +27 (0)18 786 1210

📍 Address: 16 Kleim Street, Industrial Area, Carletonville, 2500, South Africa